

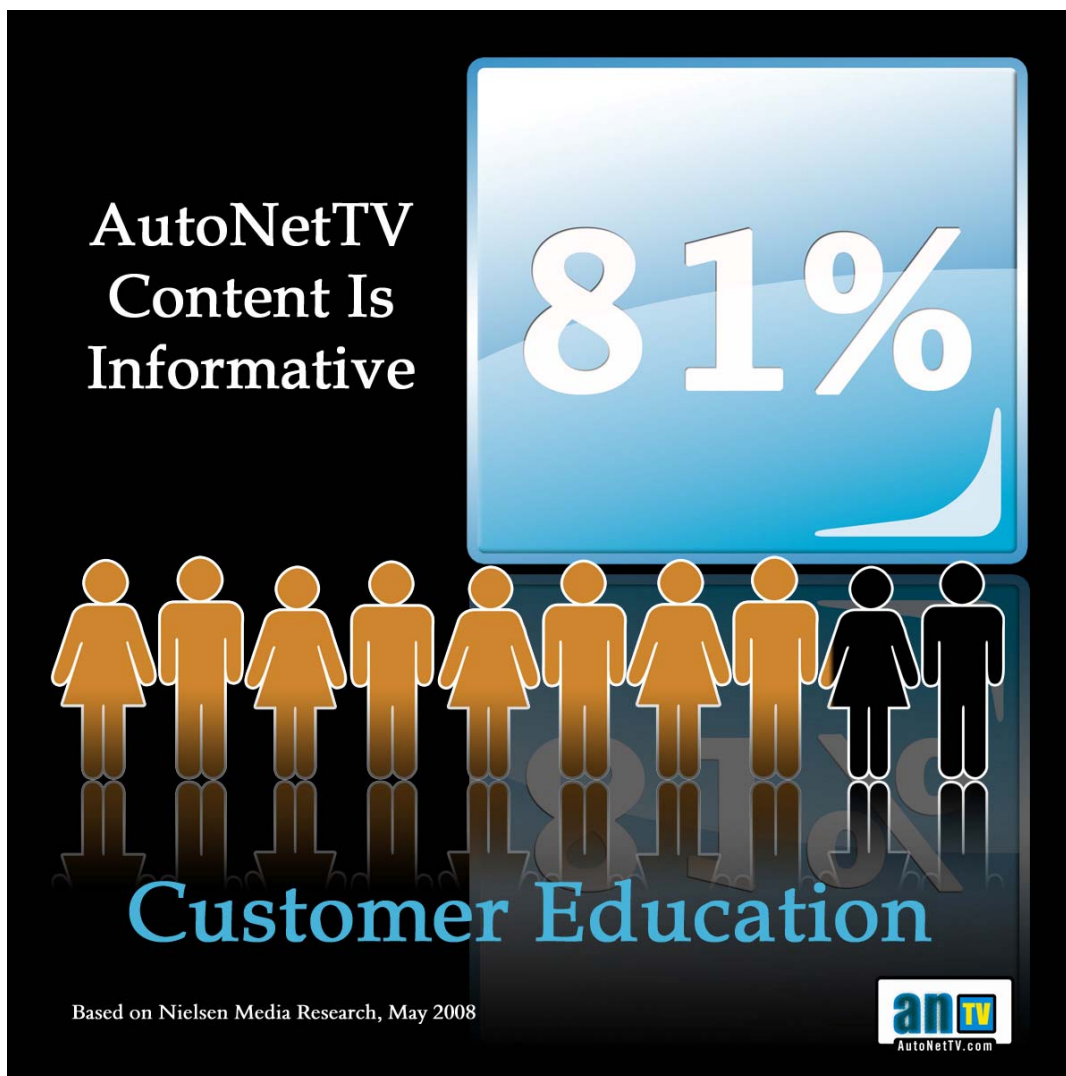


Why is it that people don't question their doctor, or attorney? Despite the few bad apples in the bunch, they still enjoy very high professionalism and credibility. AutoNetTV helps to transfer credibility and professionalism to the aftermarket by reinforcing your training, expertise and manufacturer-based recommendations. Hey, when this many people say it's a good thing for you to offer your customers, just follow the crowd.

Enjoyable Experience



When was the last time you actually enjoyed your wait at the dentist's office? With AutoNetTV's entertaining content, nearly 7 out of every 10 of your customers will have a more enjoyable experience while waiting at your business. Every Customer Satisfaction Index (CSI) scoring shows that an enjoyable experience translates directly to higher overall satisfaction scores. Satisfied?



How many vehicle owners actually read their owners' manual? Most surveys show it's about 1%. And most printed marketing materials and kiosks have similarly low engagement. So what about everyone else? With AutoNetTV's informing content, your customers will have all the key information from the owners' manual, without having to sort through the technical jargon. Of course an educated customer buys more - but they have to hear or read the information to get educated. AutoNetTV - just push play.

Customer Loyalty



If you retained more than one of every two customers who walked in your doors, what would your car count be today? For some, it may be 3-4 times greater than their current volume. Despite all the other reasons why a customer may choose your business or a competitor, AutoNetTV is proven to bring nearly six of every 10 customers right back to you. You're already beating your competition without hardly trying.

Additional Sales



One out of every five customers becomes interested in additional products or services after seeing them on AutoNetTV. If your business averages 900 customers per month who will see the AutoNetTV programming, then 21% is equal to 189 customers who are now more interested in what you offer to them. If only 10% of them make an additional purchase valued at an average of just \$29.99, then you will have increased your sales by \$566.81. That's about 10 times the return on your investment for subscribing to AutoNetTV! Let's see Oprah do that.



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AutoNetTV Network 2008 Traffic Count and Intercept Survey May 1 - 30, 2008

AutoNetTV is an out-of-home television network located in 2,505 sites throughout the U.S. as of March 2008. Measurement was conducted in tire centers (264), quick lubes (184), and full-service auto centers (2,057).

Nielsen Media Research's Strategic Media Research fielded intercept interviews and enumeration counts for a statistical probability sample of affiliated AutoNetTV Network sites, dates and dayparts. During a 30-day measurement interval of May 1 - 30, 2008, traffic counting and interviewing took place in 38 total locations (14 quick lube locations, 13 tire centers, and 11 full-service auto centers) across 38 dayparts. Intercept interviews were completed with 309 patrons 18 years of age or older as they exited the sites. Sample sites were selected from the 2,505 total affiliated locations across the United States.

The field services utilized for the study were instructed to verify that the AutoNetTV screens were on before starting the interviewing. The results from a separate media compliance audit should be used to evaluate the impact of compliance on media delivery and viewing levels in this report.

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**AUTONETTV NETWORK
TRAFFIC COUNT AND INTERCEPT SURVEY
MAY 2008**

Survey Dates	May 1 - 30, 2008	
AutoNetTV Affiliated Sites in sample frame (as of 03/08)		2,505
Completed Sites/Dayparts Surveyed (sampled 15 per site type)		38
Total Survey Respondents 18+		309

POTENTIAL AUDIENCE ESTIMATES

Gross Potential Impressions (Visitors) to AutoNetTV¹

Projected 30-day visitors 18+ across affiliated AutoNetTV locations	2,102,261
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ATTITUDE TOWARD AUTONETTV PROGRAMMING CONTENT²

(Base: Glanced at, Watched or Listened During Surveyed Visit)

Agree (net): AutoNetTV is a good thing for [store] to offer their customers	84%
Agree (net): The content is informative	81%
Agree (net): The content entertaining	65%
Agree (net): I would prefer to visit a service center that has AutoNetTV.	57%
Agree (net): I learned something new about car service from watching AutoNetTV.	45%
Agree (net): My interest in a product or service increased after I saw it advertised on AutoNetTV.	21%

OTHER MEDIA INTERESTS

Base = Total Visitors 18+

Average number of hours watching TV at home (1 or more hours)	10.8
Average number of movies or videos rented past 30 days (among those who rented 1+)	3.8
Average number of visits to movie theater or drive-in past 30 days (among those who attended 1+)	1.7
Average number of times dine out per week (among those who dine out 1+ times)	3.6

OTHER PLANNED STOPS TODAY - TOP 3

Base = Total Visitors 18+

Work, School	15%
Groceries, Not Wal-Mart	10%
Fast Food	7%

SITE VISIT CHARACTERISTICS

Base = Total Visitors 18+

Lube Locations

Average length of visit among viewers (minutes)	24.3
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Tire Locations

Average length of visit among viewers (minutes)	30.1
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Full Service Locations

Average length of visit among viewers (minutes)	34.2
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¹ Visits by site visitors 18+ years old exiting the site across 30 days. Includes duplication.

² Strongly Agree + Somewhat Agree

**AUTONETTV NETWORK
TRAFFIC COUNT AND INTERCEPT SURVEY
MAY 2008**

MARITAL STATUS

Base: Total Network Visitors 18+, exc. DK/RF

	Visitors	Viewers³
Single, Never Married	25%	25%
Married	56%	56%
Partnered/Living with Someone	3%	4%
Separated/Divorced/Widowed	16%	15%

EDUCATION

Base: Total Network Visitors 18+, exc. DK/RF

High School Graduate or Higher	97%	98%
College Graduate or Higher	45%	41%

OCCUPATION

Base: Total Network Visitors 18+, exc. DK/RF

Employed	80%	79%
Unemployed	20%	21%

RACE

Base: Total Network Visitors 18+, exc. DK/RF

White	82%	84%
Black, African American	12%	14%
All Other	6%	6%

RESIDENCE

Base: Total Network Visitors 18+, exc. DK/RF

Own	73%	74%
Rent	23%	24%
Other	4%	3%

HOUSEHOLD INCOME

Base: Total Network Visitors 18+, exc. DK/RF

Average annual household income	\$78,539	\$75,351
Median annual household income	\$67,250	\$67,250

³ Respondents who glanced at, watched, or listened to AutoNetTV Network screens during this visit.

**AUTONETTV NETWORK
TRAFFIC COUNT AND INTERCEPT SURVEY
MAY 2008**

	<u>Visitors</u>	<u>Viewers³</u>
Persons 18+	100%	100%
Persons 18-24	10%	8%
Persons 18-34	28%	26%
Persons 18-49	61%	61%
Persons 18-54	65%	65%
Persons 25+	86%	86%
Persons 25-49	51%	53%
Persons 25-54	56%	58%
Persons 35-54	38%	39%
Persons 50+	36%	35%
Persons 55+	32%	31%
Persons 65+	11%	11%
<i>Average Age :</i>	<i>45.4</i>	<i>46.3</i>
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Males 18+	60%	48%
Males 18-24	6%	5%
Males 18-34	16%	12%
Males 18-49	35%	29%
Males 18-54	38%	31%
Males 25+	51%	39%
Males 25-49	28%	23%
Males 25-54	32%	26%
Males 35-54	22%	19%
Males 50+	23%	16%
Males 55+	19%	13%
Males 65+	7%	5%
<i>Average Age Males :</i>	<i>45.8</i>	<i>46.9</i>
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Females 18+	40%	52%
Females 18-24	3%	2%
Females 18-34	11%	14%
Females 18-49	26%	32%
Females 18-54	27%	34%
Females 25+	34%	47%
Females 25-49	23%	30%
Females 25-54	24%	32%
Females 35-54	16%	20%
Females 50+	13%	20%
Females 55+	12%	18%
Females 65+	4%	6%
<i>Average Age Females :</i>	<i>44.9</i>	<i>45.8</i>